



Privacy Policies

MediGuide International, LLC (hereinafter MediGuide) has established a comprehensive privacy program, including a global privacy office, supervised by a Chief Privacy Officer in the person of Kara Connor (4001 Kennett Pike Suite 218, Greenville DE, USA 19807; 302.425.5900; kconnor@mediguide.com). This privacy program has been designed to help us respect and protect your data privacy rights. This statement includes both MediGuide's EU-U.S. and Swiss-U.S. Privacy Shield Statement and the Website Privacy Statement.

For personal information of MediGuide Members, Policyholders, Insureds, consumers, healthcare professionals, medical research subjects and medical patients, investors, government officials (and others who entrust us), that MediGuide receives from the European Union, European Economic Area, and Switzerland, MediGuide has committed to handling such personal information in accordance with the Privacy Shield Frameworks.

MediGuide complies with the EU -U.S. Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union and Switzerland to the United States, respectively. MediGuide has certified to the Department of Commerce that it adheres to the Privacy Shield Principles. If there is any conflict between the terms in this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield program, and to view our certification, please visit <https://www.privacyshield.gov/>.

Privacy Shield Policy



In this regard, MediGuide has certified to the Privacy Shield Frameworks developed by the United States and the European Union and Switzerland respectively, with respect to personal data processed as part of our Medical Second Opinion Programs and other business activities.

Accordingly, MediGuide adheres to the Privacy Shield Principles and Supplemental Principles, as agreed to by the U.S. Department of Commerce and the European Commission and the Swiss government respectively ("Privacy Shield Frameworks").

Scope

This MediGuide EU-U.S. and Swiss-U.S. Privacy Shield Privacy Policy ("Policy") sets forth the privacy principles that MediGuide follows with respect to personal information transferred on its behalf from the European Union (EU) and Switzerland to the United States.

Definitions

"Personal information" means any information that: (i) relates to an individual and (ii) identifies or can be used to identify an individual. Such information may include an individual's name, postal address, e-mail address, telephone number, Social Security (or like) number, and/or other unique identifier.

"Sensitive personal data/sensitive information" defined as racial or ethnic origin, political opinions, religious beliefs, trade union membership, health, sex life and criminal convictions.

In order for MediGuide to provide services to its members we collect PHI and PII with our members written consent which includes the following data; full legal name, date of birth, gender, address, email, telephone number, insurance information, medical information, medical records and diagnostics.

"Agent" or "Data Processor" means a third party that processes personal data solely on behalf of and under the instructions MediGuide.

Since MediGuide provides services to its members all over the world we work with third party administrators in countries where our members reside, help us gather PHI and PII (as listed above) in our members native language. These third-party administrators work on the behalf and under the direction of MediGuide. MediGuide also shares PHI/PII with world leading medical centers and translation services in order to facilitate our service of medical second opinions. All of this is done with our members signed consent.

EU-U.S. and Swiss-U.S. Privacy Shield Principles

The following privacy principles apply to the transfer, collection, use or disclosure of personal information from the EU and Switzerland by MediGuide.

Notice

MediGuide informs individuals in the EU and Switzerland that the only purpose for which it collects and uses their personal information is to comply with the request of said individual that MediGuide secure a Medical Second Opinion for him/her, how to contact MediGuide, the type Agent/Data Processor third party with whom, at the direction of said individual, MediGuide shares their personal information, and the choice and means MediGuide offers for limiting the use and disclosure of their personal information. Where MediGuide receives personal information directly from individuals in the EU or Switzerland, it informs them about the types of personal information collected, the purposes for which it collects and uses the personal information, and the types of Agent/Data Processor to which the Company discloses or may disclose that information, and the choices and means, if any, the Company offers individuals for limiting the use and disclosure of their personal information. Notice will be provided in a clear and conspicuous language when individuals are first asked to provide personal information, or as soon as practicable thereafter, and in any event before the Company uses or discloses the information for a purpose other than that for which it was originally collected. However, in no event or circumstance will MediGuide or its Agents or any Data Controller ever receive any personal information unless and until said individual authorizes MediGuide in writing signed by said individual to receive his/her personal information.

Choice

MediGuide, in addition to first having received a signed authorization from the individual to receive the individual's personal information, also



offers an individual the opportunity to choose (opt out) whether personal data are (a) to be disclosed to a non-agent third party or (b) used for a purpose other than that for which the information were originally collected or subsequently authorized by the individual. In point of fact, MediGuide never uses the personal information for any purpose other than to secure a Medical Second Opinion, as originally requested by said individual. For sensitive personal information, MediGuide requires individuals to affirmatively and explicitly (opt in) by a signed writing to consent to the disclosure of the information to an Agent/Data Processor.

Accountability for Onward Transfers

MediGuide will only transfer personal data to an Agent/Data Processor where they provided assurances that they provide at least the same level of privacy protection as is required by these privacy principles. Where MediGuide has knowledge that an Agent/Data Processor to whom it has provided personal information is processing that information in a manner contrary to this Policy or the Privacy Shield requirements, MediGuide will take reasonable steps to prevent or stop the processing.

MediGuide will only transfer personal data to a non-agent third party in a manner that is consistent with the written authorization provided by the individuals who are the subject of the data and any consent that those individuals have given.

In cases of onward transfer to third parties of data of EU and Swiss individuals received pursuant to the EU-U.S. and Swiss-U.S. Privacy Shield, MediGuide is potentially liable.

Security

MediGuide will take reasonable precautions to protect personal information in its possession from loss, misuse and unauthorized access, disclosure, alteration and destruction.

Data Integrity and Purpose Limitation

MediGuide will only use and share personal data about individuals in a way that is consistent with the purposes for which the data were collected and authorized in writing by those individuals. To the extent necessary for those purposes, MediGuide will take reasonable steps to ensure that the data is reliable for intended use, accurate, complete, and current.

Access

MediGuide acknowledges the right of EU and Swiss individuals to access their personal data. Subject to limitations set forth in Supplemental Principle 8 of the Privacy Shield Frameworks, MediGuide will provide EU and Swiss individuals with complete access to personal information about them and they may request the correction or amendment of personal information. European Union and Swiss individuals should contact MediGuide at MediGuide's Privacy Office. Directed to Kara Connor at 4001 Kennett Pike Suite 218 Greenville, DE, USA 19807 302.425.5900 or kconnor@mediguide.com. The caller can trust that this will be a private conversation treated with confidentiality to whatever extent the caller requests.

Recourse, Enforcement and Liability

In compliance with the EU-U.S. and Swiss-U.S. Privacy Shield Principles, MediGuide commits to resolve complaints about your privacy and our collection or use of your personal information. European Union or Swiss individuals with inquiries or complaints regarding this privacy policy should first contact MediGuide at MediGuide's Privacy Office. Directed to Kara Connor at 4001 Kennett Pike Suite 218, Greenville, DE, USA 19807 302.425.5900 or kconnor@mediguide.com.

MediGuide has further committed to refer unresolved privacy complaints under the EU-U.S. and Swiss-U.S. Privacy Shield Principles to BBB EU PRIVACY SHIELD, a non-profit alternative dispute resolution provider located in the United States and operated by the Council of Better Business Bureaus. If you do not receive a timely acknowledgement of your complaint, or if your complaint is not satisfactorily addressed by MediGuide, please visit the BBB EU Privacy Shield web site at www.bbb.org/EU-privacy-shield/for-eu-consumers/ for more information and to file a complaint. MediGuide is subject to the investigatory and enforcement powers of the Federal Trade Commission (FTC).

If the complaint cannot be resolved through these channels, under certain limited conditions MediGuide may be subject to binding arbitration before the Privacy Shield Panel.

Limitation on Scope of Principles

MediGuide may be required to disclose an individual's personal information in response to a lawful request by public authorities, including to meet national security or law enforcement requirements.

Changes to this EU-U.S. and Swiss-U.S. Privacy Shield Privacy Policy

This Policy may be amended from time to time, consistent with the requirements of the EU-U.S. and Swiss-U.S. Privacy Shield Program. A notice will be posted on the Company's web page for sixty (60) days whenever this Privacy Shield Policy is changed in a material way.

Last Updated: April 23, 2018



Privacy Policy - GDPR



We are very delighted that you have shown interest in our company. Data protection is of a particularly high priority for the management of MediGuide International LLC and MediGuide Insurance Services International, LLC (MISI), both parties hereafter referred to as MediGuide International LLC.

The use of the Internet pages of MediGuide International LLC is possible without any indication of personal data; however, if a data subject wants to use special enterprise services via our website, processing of personal data could become necessary. If the processing of personal data is necessary and there is no statutory basis for such processing, we obtain consent from the data subject.

The processing of personal data, such as the name, address, e-mail address, or telephone number of a data subject shall always be in line with the General Data Protection Regulation (GDPR), and in accordance with the country-specific data protection regulations applicable to MediGuide International LLC. By means of this data protection declaration, our enterprise would like to inform the general public of the nature, scope, and purpose of the personal data we collect, use and process. Furthermore, data subjects are informed, by means of this data protection declaration, of the rights to which they are entitled.

As the controller, MediGuide International LLC has implemented numerous technical and organizational measures to ensure the most complete protection of personal data processed through this website. However, Internet-based data transmissions may in principle have security gaps, so absolute protection may not be guaranteed. For this reason, every data subject is free to transfer personal data to us via alternative means, e.g. by telephone.

1. Definitions

The data protection declaration of MediGuide International LLC is based on the terms used by the European legislator for the adoption of the General Data Protection Regulation (GDPR). Our data protection declaration should be legible and understandable for the general public, as well as our customers and business partners. To ensure this, we would like to first explain the terminology used.

In this data protection declaration, we use, inter alia, the following terms:

a) Personal data

Personal data means any information relating to an identified or identifiable natural person ("data subject"). An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

b) Data subject

Data subject is any identified or identifiable natural person, whose personal data is processed by the controller responsible for the processing.

c) Processing

Processing is any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated

means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

d) Restriction of processing

Restriction of processing is the marking of stored personal data with the aim of limiting their processing in the future.

e) Profiling

Profiling means any form of automated processing of personal data consisting of the use of personal data to evaluate certain personal aspects relating to a natural person, in particular to analyze or predict aspects concerning that natural person's performance at work, economic situation, health, personal preferences, interests, reliability, behavior, location or movements.

f) Pseudonymisation

Pseudonymisation is the processing of personal data in such a manner that the personal data can no longer be attributed to a specific data subject without the use of additional information, provided that such additional information is kept separately and is subject to technical and organizational measures to ensure that the personal data are not attributed to an identified or identifiable natural person.

g) Controller or controller responsible for the processing

Controller or controller responsible for the processing is the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; where the purposes and means of such processing are determined by Union or Member State law, the controller or the specific criteria for its nomination may be provided for by Union or Member State law.

h) Processor

Processor is a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller.

i) Recipient

Recipient is a natural or legal person, public authority, agency or another body, to which the personal data are disclosed, whether a third party or not. However, public authorities which may receive personal data in the framework of a particular inquiry in accordance with Union or Member State law shall not be regarded as recipients; the processing of those data by those public authorities shall be in compliance with the applicable data protection rules according to the purposes of the processing.

j) Third party

Third party is a natural or legal person, public authority, agency or body other than the data subject, controller, processor and persons who, under the direct authority of the controller or processor, are authorized to process personal data.

k) Consent

Consent of the data subject is any freely given, specific, informed and unambiguous indication of the data subject's wishes by which he or she, by a statement or by a clear affirmative action, signifies agreement to the processing of personal data relating to him or her.



2. Name and Address of the controller

Controller for the purposes of the General Data Protection Regulation (GDPR), other data protection laws applicable in Member states of the European Union and other provisions related to data protection is:

MediGuide International LLC
4001 Kennett Pike, Suite 218
DE Greenville 19807, USA
Phone : +13024255900
Email : kconnor@mediguide.com
Website: www.mediguide.com

3. Collection of general data and information

The website of MediGuide International LLC collects a series of general data and information when a data subject or automated system calls up the website. This general data and information is stored in the server log files. Collected may be (1) the browser types and versions used, (2) the operating system used by the accessing system, (3) the website from which an accessing system reaches our website (so-called referers), (4) the sub-websites, (5) the date and time of access to the Internet site, (6) an Internet protocol address (IP address), (7) the Internet service provider of the accessing system, and (8) any other similar data and information that may be used in the event of attacks on our information technology systems.

When using this general data and information, MediGuide International LLC does not draw any conclusions about the data subject. Rather, this information is needed to (1) deliver the content of our website correctly, (2) optimize the content of our website as well as its advertisement, (3) ensure the long-term viability of our information technology systems and website technology, and (4) provide law enforcement authorities with the information necessary for criminal prosecution in case of a cyber-attack. Therefore, MediGuide International LLC analyzes anonymously collected data and information statistically, with the aim of increasing the data protection and data security of our enterprise, and to ensure an optimal level of protection for the personal data we process. The anonymous data of the server log files are stored separately from all personal data provided by a data subject.

4. Routine erasure and blocking of personal data

The data controller shall process and store the personal data of the data subject only for the period necessary to achieve the purpose of storage, or as far as this is granted by the European legislator or other legislators in laws or regulations to which the controller is subject to.

If the storage purpose is not applicable, or if a storage period prescribed by the European legislator or another competent legislator expires, the personal data is routinely blocked or erased in accordance with legal requirements.

5. Rights of the data subject

a) Right of confirmation

Each data subject shall have the right granted by the European legislator to obtain from the controller the confirmation as to whether or not personal data concerning him or her are being processed. If a data subject wishes to avail himself of this right of confirmation, he or she may, at any time, contact our Data Protection Officer or another employee of the controller.

b) Right of access

Each data subject shall have the right granted by the European legislator to obtain from the controller free information about his or her personal data stored at any time and a copy of this information. Furthermore, the European directives and regulations grant the data subject access to the following information:

- the purposes of the processing;
- the categories of personal data concerned;
- the recipients or categories of recipients to whom the personal data have been or will be disclosed, in particular recipients in third countries or international organizations;
- where possible, the envisaged period for which the personal data will be stored, or, if not possible, the criteria used to determine that period;
- the existence of the right to request from the controller rectification or erasure of personal data, or restriction of processing of personal data concerning the data subject, or to object to such processing;
- the existence of the right to lodge a complaint with a supervisory authority;
- where the personal data are not collected from the data subject, any available information as to their source;
- the existence of automated decision-making, including profiling, referred to in Article 22(1) and (4) of the GDPR and, at least in those cases, meaningful information about the logic involved, as well as the significance and envisaged consequences of such processing for the data subject.

Furthermore, the data subject shall have a right to obtain information as to whether personal data has been transferred to a third country or to an international organization. Where this is the case, the data subject shall have the right to be informed of the appropriate safeguards relating to the transfer.

If a data subject wishes to avail himself or herself of this right of access, he or she may at any time contact our Data Protection Officer or another employee of the controller.

c) Right to rectification

Each data subject shall have the right granted by the European legislator to obtain from the controller without undue delay the rectification of inaccurate personal data concerning him or her. Taking into account the purposes of the processing, the data subject shall have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

If a data subject wishes to exercise this right to rectification, he or she may, at any time, contact our Data Protection Officer or another employee of the controller.

d) Right to erasure (Right to be forgotten)

Each data subject shall have the right granted by the European legislator to obtain from the controller the erasure of personal data concerning him or her without undue delay, and the controller shall have the obligation to erase personal data without undue delay where one of the following grounds applies, as long as the processing is not necessary:

- The personal data is no longer necessary in relation to the purposes for which they were collected or otherwise processed.
- The data subject withdraws consent to which the processing is based according to point (a) of Article 6(1) of the GDPR, or point (a) of Article 9(2) of the GDPR, and where there is no other legal ground for the processing.



- The data subject objects to the processing pursuant to Article 21(1) of the GDPR and there are no overriding legitimate grounds for the processing, or the data subject objects to the processing pursuant to Article 21(2) of the GDPR.
- The personal data has been unlawfully processed.
- The personal data must be erased for compliance with a legal obligation in Union or Member State law to which the controller is subject.
- The personal data has been collected in relation to the offer of information society services referred to in Article 8(1) of the GDPR.

If one of the aforementioned reasons applies, and a data subject wishes to request the erasure of personal data stored by MediGuide International LLC, he or she may at any time contact our Data Protection Officer or another employee of the controller. The Data Protection Officer of MediGuide International LLC or another employee shall promptly ensure that the erasure request is complied with immediately.

Where the controller has made personal data public and is obliged pursuant to Article 17(1) to erase the personal data, the controller, taking account of available technology and the cost of implementation, shall take reasonable steps, including technical measures, to inform other controllers processing the personal data that the data subject has requested erasure by such controllers of any links to, or copy or replication of, those personal data, as far as processing is not required. The Data Protection Officer of MediGuide International LLC or another employee will arrange the necessary measures in individual cases.

e) Right of restriction of processing

Each data subject shall have the right granted by the European legislator to obtain from the controller restriction of processing where one of the following applies:

- The accuracy of the personal data is contested by the data subject, for a period enabling the controller to verify the accuracy of the personal data.
- The processing is unlawful, and the data subject opposes the erasure of the personal data and requests instead the restriction of their use instead.
- The controller no longer needs the personal data for the purposes of the processing, but they are required by the data subject for the establishment, exercise or defense of legal claims.
- The data subject has objected to processing pursuant to Article 21(1) of the GDPR pending the verification whether the legitimate grounds of the controller override those of the data subject.

If one of the aforementioned conditions are met, and a data subject wishes to request the restriction of the processing of personal data stored by the MediGuide International LLC, he or she may at any time contact our Data Protection Officer or another employee of the controller. The Data Protection Officer of MediGuide International LLC or another employee will arrange the restriction of the processing.

f) Right to data portability

Each data subject shall have the right granted by the European legislator, to receive the personal data concerning him or her, which was provided to a controller, in a structured, commonly used and machine-readable format. He or she shall have the right to transmit those data to another controller without hindrance from the controller to which the personal

data have been provided, as long as the processing is based on consent pursuant to point (a) of Article 6(1) of the GDPR or point (a) of Article 9(2) of the GDPR, or on a contract pursuant to point (b) of Article 6(1) of the GDPR, and the processing is carried out by automated means, as long as the processing is not necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

Furthermore, in exercising his or her right to data portability pursuant to Article 20(1) of the GDPR, the data subject shall have the right to have personal data transmitted directly from one controller to another, where technically feasible and when doing so does not adversely affect the rights and freedoms of others.

In order to assert the right to data portability, the data subject may at any time contact the Data Protection Officer designated by the MediGuide International LLC or another employee.

g) Right to object

Each data subject shall have the right granted by the European legislator to object, on grounds relating to his or her particular situation, at any time, to processing of personal data concerning him or her, which is based on point (e) or (f) of Article 6(1) of the GDPR. This also applies to profiling based on these provisions.

MediGuide International LLC shall no longer process the personal data in the event of the objection, unless we can demonstrate compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject, or for the establishment, exercise or defense of legal claims.

If MediGuide International LLC processes personal data for direct marketing purposes, the data subject shall have the right to object at any time to processing of personal data concerning him or her for such marketing. This applies to profiling to the extent that it is related to such direct marketing. If the data subject objects to MediGuide International LLC to the processing for direct marketing purposes, MediGuide International LLC will no longer process the personal data for these purposes.

In addition, the data subject has the right, on grounds relating to his or her particular situation, to object to processing of personal data concerning him or her by MediGuide International LLC for scientific or historical research purposes, or for statistical purposes pursuant to Article 89(1) of the GDPR, unless the processing is necessary for the performance of a task carried out for reasons of public interest.

In order to exercise the right to object, the data subject may directly contact the Data Protection Officer of MediGuide International LLC or another employee. In addition, the data subject is free in the context of the use of information society services, and notwithstanding Directive 2002/58/EC, to use his or her right to object by automated means using technical specifications.

h) Automated individual decision-making, including profiling

Each data subject shall have the right granted by the European legislator not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning him or her, or similarly significantly affects him or her, as long as the decision



(1) is not necessary for entering into, or the performance of, a contract between the data subject and a data controller, or (2) is not authorized by Union or Member State law to which the controller is subject and which also lays down suitable measures to safeguard the data subject's rights and freedoms and legitimate interests, or (3) is not based on the data subject's explicit consent.

If the decision (1) is necessary for entering into, or the performance of, a contract between the data subject and a data controller, or (2) it is based on the data subject's explicit consent, MediGuide International LLC shall implement suitable measures to safeguard the data subject's rights and freedoms and legitimate interests, at least the right to obtain human intervention on the part of the controller, to express his or her point of view and contest the decision.

If the data subject wishes to exercise the rights concerning automated individual decision-making, he or she may at any time directly contact our Data Protection Officer of MediGuide International LLC or another employee of the controller.

i) Right to withdraw data protection consent

Each data subject shall have the right granted by the European legislator to withdraw his or her consent to processing of his or her personal data at any time.

If the data subject wishes to exercise the right to withdraw the consent, he or she may at any time directly contact our Data Protection Officer of MediGuide International LLC or another employee of the controller.

6. Legal basis for the processing

Art. 6(1) lit. a GDPR serves as the legal basis for processing operations for which we obtain consent for a specific processing purpose. If the processing of personal data is necessary for the performance of a contract to which the data subject is party, as is the case, for example, when processing operations are necessary for the supply of goods or to provide any other service, the processing is based on Article 6(1) lit. b GDPR.

The same applies to such processing operations which are necessary for carrying out pre-contractual measures, for example in the case of inquiries concerning our products or services. If our company is subject to a legal obligation by which processing of personal data is required, such as for the fulfillment of tax obligations, the processing is based on Art. 6(1) lit. c GDPR. In rare cases, the processing of personal data may be necessary to protect the vital interests of the data subject or of another natural person. This would be the case, for example, if a visitor were injured in our company and his name, age, health insurance data or other vital information would have to be passed on to a doctor, hospital or other third party. Then the processing would be based on Art. 6(1) lit. d GDPR. Finally, processing operations could be based on Article 6(1) lit. f GDPR.

This legal basis is used for processing operations which are not covered by any of the abovementioned legal grounds, if processing is necessary for the purposes of the legitimate interests pursued by our company or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data. Such processing operations are particularly permissible because they have been specifically mentioned by the European legislator. He considered that a legitimate interest could

be assumed if the data subject is a client of the controller (Recital 47 Sentence 2 GDPR).

7. The legitimate interests pursued by the controller or by a third party
Where the processing of personal data is based on Article 6(1) lit. f GDPR our legitimate interest is to carry out our business in favor of the well-being of all our employees and the shareholders.

8. Period for which the personal data will be stored

The criteria used to determine the period of storage of personal data is the respective statutory retention period. After expiration of that period, the corresponding data is routinely deleted, as long as it is no longer necessary for the fulfillment of the contract or the initiation of a contract.

9. Provision of personal data as statutory or contractual requirement; Requirement necessary to enter into a contract; Obligation of the data subject to provide the personal data; possible consequences of failure to provide such data

We clarify that the provision of personal data is partly required by law (e.g. tax regulations) or can also result from contractual provisions (e.g. information on the contractual partner). Sometimes it may be necessary to conclude a contract that the data subject provides us with personal data, which must subsequently be processed by us.

The data subject is, for example, obliged to provide us with personal data when our company signs a contract with him or her. The non-provision of the personal data would have the consequence that the contract with the data subject could not be concluded. Before personal data is provided by the data subject, the data subject must contact our Data Protection Officer.

Our Data Protection Officer clarifies to the data subject whether the provision of the personal data is required by law or contract or is necessary for the conclusion of the contract, whether there is an obligation to provide the personal data and the consequences of non-provision of the personal data.

10. Existence of automated decision-making

As a responsible company, we do not use automatic decision-making or profiling.

This Privacy Policy has been generated by the Privacy Policy Generator of the External Data Protection Officer from DGD Deutsche Gesellschaft für Datenschutz GmbH, which has been developed in cooperation with WILDE BEUGER SOLMECKE

Lawyers and the used hardware dealer RC GmbH.



HIPAA



You can work with us at MediGuide International LLC with confidence.

We have partnered with HIPAA One®

<http://www.hipaaone.com> a leading HIPAA Risk Management Firm since 2012, to verify compliance with the HIPAA Security Rule.

The HIPAA One® Software as a Service (SaaS) manages the complex process of HIPAA Compliance and data security of sensitive ePHI through due diligence covering Physical, Administrative and Technical Safeguards.

The company adheres to strict industry standards for ePHI safeguards, including:

- 128-bit Secure Sockets Layer (SSL) technology for secure Internet Protocol (IP) transactions.
- Industry leading encryption hardware and software methods and security protocols to protect ePHI.
- Compliance with the HIPAA Requirements to conduct a HIPAA Security Risk Analysis and maintain records for remediated risks per CFR 164.308(a)(1)(ii)(A).

For additional information regarding the privacy of ePHI data,
please read the HIPAA One® Privacy Policy
<http://legal.hipaaone.com/privacyPolicy.html/>

<https://www.MediGuide.com>

is registered with the HIPAA One® Certified Compliant Seal program.